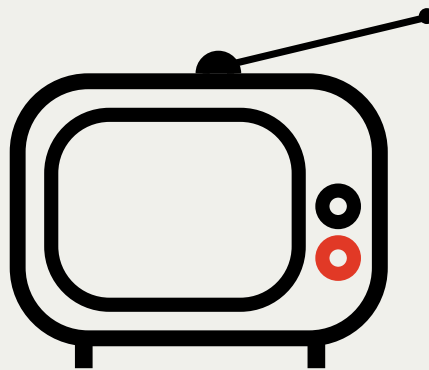


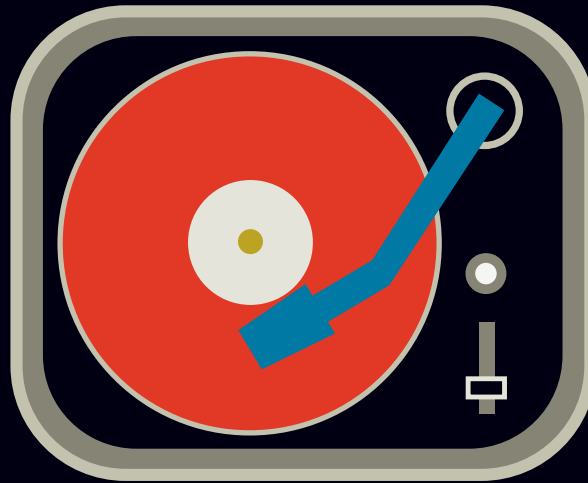


| amasol |







Who are we and what do we do?



 **amasol**
We agilize IT



| Who we are |

-  Managed Services Provider
-  Specialized in delivering a customized observability solution as managed services. amasol uses **the leading** manufactures in the fields of Application Performance Monitoring **#APM**, Artificial Intelligence Operations **#AIOps** as well as IT Infrastructure Management **#ITIM** and refines this service with an extensible automated Service Level Management **#TBM_SLM**.
-  Management: Frank Jahn (CSO), Stefan Deml (CTO), Thomas Dirsch (CFO)
-  approx. 100 employees
-  Locations in Munich (headquarters), Vienna, London and Delhi
-  On the market for 25 years



| What we do |

- Today, central business processes and important corporate functions depend on complex IT services and applications. The performance of these services and applications have an immediate and significant impact on business success.

At amasol, we put the user in the center and help with individual solutions to measure the availability, performance and security of IT services, to compare them with the agreed services and to provide concrete information for optimization. Ultimately, we aim to increase agility, increase the value proposition and improve the efficiency of IT and thus increase business success.



| Our customers |

- We support and accompany medium-sized and large companies from the automotive, finance, healthcare, telecommunications and insurance sectors. Our clients include half of the DAX-listed companies, **renowned IT** service providers as well as government agencies.

We see our most important task as agilizing our customers' IT in order to increase its value contribution to the company's success. You can read about how we do this in our customer stories:

<https://www.amasol.de/en/success-stories>



| Our Partners |

Our vision: Agile and high-performance IT enables permanent digital transformation. Here you will find an overview of the products we use and the market-leading companies with whom we have been working together in a trusting manner for years as part of strategic partnerships.

<https://www.amasol.de/en/toolpage>



| Our Solution Areas |



Application Performance Management – #APM for short.

Our centralized end user experience management solution improves your monitoring and guides your apps to best performance.



System complexity usually prevents a clear view of things. **#APM** shows the impact of poor performance and helps to quickly identify causes of failures. After our work, you drive app management that automatically fixes performance bottlenecks or proactively avoids them.

<https://www.amasol.de/en/solutions/apm>



| Our Solution Areas |

- Technology Business Management/Service Level Management – **#TBM_SLM** for short. With **#TBM_SLM** we automate the dimensions, costs and quality of your IT management.

TBM_SLM

We show the costs associated with each individual application or cloud service separately and set them in relation to the industry benchmark. We monitor IT service quality with customized service reporting, in which we map SLAs, OLAs, UCs, but also bonus/malus conditions and sustainability targets.

https://www.amasol.de/en/solutions/tbm_slm



| Our Solution Areas |

- **Artificial Intelligence Operations – #AIOps** for short. With **#AIOps**, we figuratively provide the operator with a small robot that brings light into the analysis darkness with the help of artificial intelligence (AI).



What counts in business innovation is speed to market. This is where **#AIOps** makes two very crucial contributions: On the one hand, our solution accelerates innovations with automatic anomaly and error detection. On the other hand, **#AIOps** shortens release cycles by making applications more resistant to errors. In combination, this ensures a significantly faster time to market.

<https://www.amasol.de/en/solutions/aiops>



| Our Solution Areas |

- IT Infrastructure Management – #ITIM for short.
With #ITIM we ensure maximum operational stability and availability at all times.



Operation and further development of the IT infrastructure is a strategic issue - as it has a direct impact on corporate processes. Often enough, it leads those responsible into a Bermuda triangle of complexity, project stress and cost control. If you don't want to go under, you have to ensure the reliability of the infrastructure just as much as you have to reduce the costs incurred for it.

<https://www.amasol.de/en/solutions/itim>



| Our events |

- Visit us at the **BizOps Forum**: This event format for better dovetailing of business and IT offers you workshops, product information and direct exchange.



<https://www.amasol.de/en/bizopsforum>

Further info: <https://www.youtube.com/@amasolGmbH>



| Our events |



Take part in our regular Workbench workshops – analog and digital.

<https://www.amasol.de/events>



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