



Why Are Thousands of Companies Choosing LogicMonitor?



Monitoring unlocks new pathways to growth. At LogicMonitor, we expand what's possible for businesses by advancing the technology behind them. We seamlessly monitor infrastructures, empowering companies to focus less on problem solving and more on evolution. We turn on a complete view in minutes, turn the dial from optimization to innovation and turn the corner from sight to vision. Join us in shaping the information revolution.



Velocity

TRENDS

Customers expect IT to provide services on demand, no exceptions.

CHALLENGE

“How do I move quickly and always stay on?”

LM SOLUTION

Fast deployment and management based on automation.

DIFFERENTIATOR

Automated Discovery

The “aha! moment”
aka Active Discovery™

But what’s so great about it? In short, it cuts through the noise and automatically detects what to monitor, graph, and when to send out alerts. It makes deployment super efficiently, which means ROI happens that much faster. Some tools can take months, yes, MONTHS to set up. No one has time for that.

World-class customer support

Ask any customer, and we bet they’ll tell you that this capability is awesome. A team of technical support engineers available 24x7. That’s important, so we’ll say it again, 24x7 support. With real, live experts.



Visibility

TRENDS

IT environments are complex, fragmented, distributed.

CHALLENGE

“How do I see into all these distributed environments to make strategic decisions?”

LM SOLUTION

Delivery of meaningful data for all infrastructure, from a single platform.

DIFFERENTIATOR

2000+ Technology Integrations

We’re talking about Datasources.

Datasources are what give you breadth and depth of coverage. We get MORE metrics than anyone. And we get more GRANULAR metrics.

Cloud, on-premises, hybrid

We offer the full view, from application to data enter. This is a true differentiator and what makes us authentically enterprise-class. Other solutions can generally handle the cloud or on-prem gear, but we are exceptional at monitoring both. Did we mention cloud? AWS, GCP and Azure are all covered.



Flexibility

TRENDS

Technology is in a state of constant flux.

CHALLENGE

“How do I protect my investments and embrace what’s coming?”

LM SOLUTION

Broad compatibility with deployment models and technologies.

DIFFERENTIATOR

SaaS

We believe that SaaS is better for our customers. Why? CapEx savings – frees up expensive data centre hardware, no need to back up or worry about disaster recovery, and it eliminates downtime for version updates.

When it comes to data centres, on-premises solutions go down with the sinking ship. We provide visibility from OUTSIDE the data centre. Your staff will get notified in the event of power, network, or any other issues.

Extensibility

This isn’t why people buy us, per se, but it’s the reason they stay. If it reveals data, we can write a DataSource to pull metrics. This means we can easily extend monitoring to your own custom devices.